

Our Mission

Our mission at Steeplejack is to be both the service provider of choice for our customers and the employer of choice for our employees.

Guiding Principles

- We are judged by how we act.
- It is the responsibility of management to lead by example, ensure that all employees are aware of our **mission**, our **values**, and **responsibilities** and behave in accordance with the spirit of our principles.
- We seek a high standard of performance.

Values

- Values underpin all the work we do and form the foundation for our business. At Steeplejack we share a set of core values - honesty, integrity and respect. We believe in the fundamental importance of trust, openness, teamwork, professionalism and pride in what we do.

Responsibilities

- **To customers:**
To earn and maintain our customers' business through the alignment of Steeplejack goals with those of our customers and provide services which offer value in terms of price, quality, safety and environmental impact. Steeplejack insists on honesty, integrity and fairness in all aspects of our business.
- **To employees:**
To respect the rights of our employees and provide them with good and safe working conditions. To create an inclusive work environment where every employee has opportunity to develop his or her skills and talents. To encourage our employees to demonstrate leadership, accountability and teamwork and provide them with channels to report concerns. We recognize success depends on the full commitment of our employees.
- **To society:**
To comply with applicable laws and regulations and give proper regard to health, safety, security and the environment. To be good neighbours by continuously improving the ways we contribute directly or indirectly to the general well being of the communities in which we work.